

## Cookies and Privacy Policy

**Last Updated:** [ December 31, 2025]

At **CLUBLABO international**, accessible via **www.clublabo.com** and/or **www.clublabo.net**, we prioritize the privacy of our visitors. This Privacy Policy document contains types of information that are collected and recorded by CLUBLABO, as well as how we use it.

### 1. Information We Collect

We collect personal information that you voluntarily provide to us when you register on the website, express an interest in obtaining information about us or our services (e.g., Portraits / Opportunities), or otherwise contact us.

- **Personal Data:** Name, email address, phone number (WhatsApp), and shipping/billing address.
- **Registration Data:** Information provided for distributor roles (e.g., Forever Living, RELAX Bio Business).
- **Payment Data:** If you make a purchase, we collect data necessary to process your payment (processed via secure third-party gateways).
- **Usage Data:** IP addresses, browser type, and interaction with our content via cookies.
- **Data Deletion:** Users can request to have their data deleted by emailing [contact@clublabo.net](mailto:contact@clublabo.net)

### 2. How We Use Your Information

We use the information we collect in various ways, including to:

- Provide, operate, and maintain our website and e-commerce store.
- Process your registrations for training and distributor opportunities.
- Improve, personalize, and expand our website.
- Understand and analyze how you use our website.
- Communicate with you, either directly or through one of our partners, for customer service or marketing.

### 3. Legal Basis for Processing (GDPR Compliance)

If you are located in the European Economic Area (EEA), our legal basis for collecting and using the personal information depends on the context:

- **Consent:** You have given us clear consent.
- **Contract:** The processing is necessary for a contract we have with you.
- **Legitimate Interests:** Such as providing and improving our services.

### 4. Cookies and Web Beacons

Like any other global platform, CLUBLABO uses 'cookies'. These cookies are used to store information including visitors' preferences and the pages on the website that the visitor accessed or visited. You can choose to disable cookies through your individual browser options.

## 5. Third-Party Privacy Policies

CLUBLABO's Privacy Policy does not apply to other advertisers or websites (e.g., external partners in Dubai or supplement brands). We advise you to consult the respective Privacy Policies of these third-party servers for more detailed information.

## 6. Your Data Protection Rights

Depending on your location (e.g., EU, California, Canada), you have the following rights:

- **The right to access:** You have the right to request copies of your personal data.
- **The right to rectification:** You can request that we correct any information you believe is inaccurate.
- **The right to erasure:** You can request that we erase your personal data under certain conditions.
- **The right to data portability:** You can request that we transfer the data we have collected to another organization.

## 7. Children's Information

Another part of our priority is adding protection for children while using the internet. CLUBLABO international does not knowingly collect any Personal Identifiable Information from children under the age of 13 (or 16 in some jurisdictions).

## 8. Download

You can download these Cookies and Privacy Policy in **PDF format**

## 9. Contact Us

If you have additional questions or require more information about our Cookies and Privacy Policy, do not hesitate to contact us:

- **Email:** [contact@clublabo.net](mailto:contact@clublabo.net)
- **WhatsApp:** +221 71 015 94 94
- **Telegram:** +221 76 331 33 33